

Revive, Inc's

CLIENT RIGHTS

Revive Inc's staff must ensure that the basic and fundamental legal and human rights of each client are not violated. These rights include but are not limited to:

1. The client has the right to considerate and respectful care, and at all times the client will be treated with dignity and respect.
2. The client shall be served without regard to and with respect for age, race, color, national origin, sexual orientation, spiritual beliefs, economic status, disability, marital status, transportation status, ability to pay, or inability to read, write, or speak English.
3. The client shall not be deprived of any civil, personal, or political rights by the agency without due process of law.
4. The client shall have the right to communicate freely with their attorney and private physician and have their clinical record made available to these individuals upon the client's written request.
5. The client has the right to access information pertinent to the person served in sufficient time to facilitate the person's decision making.
6. The client has a right to access or referral to legal entities for appropriate representation, self-help support services, and advocacy support services: adherence to research guidelines and ethics when persons served are involved. If applicable; and investigation and resolution of alleged infringement of rights.
7. The client shall have an orientation to the program and their treatment, including staff procedures and responsibilities, client responsibilities and fees for services. Fees are assessed according to client's ability to pay and are discussed with client by Admissions Coordinator. Duties and expectations of each are clarified.
8. Clients are entitled to a physically safe environment, free from hazards, including communicable disease.
9. Any concern that a client or legally responsible person has concerning the services provided by Revive, Inc. should be specified by completing a *Client Interest and Concern Form* and/or a *Client Grievance Form*. (This will not result in retaliation or barriers to service.) Assistance completing the form(s) will be provided as needed/requested. For additional information or questions, contact the Clinical Director.
10. Clients have the right to receive caring and safe services free from physical, sexual, psychological, and financial abuse as well as neglect, harassment, and physical punishment, humiliating, threatening, retaliating, or exploiting actions. Revive, Inc. prohibits the use of seclusion and restraint.
11. If a client is discharged from a program, they will be provided a written notice of discharge that will include a clear explanation of why they are being discharged from services. The client has the right to submit a Client Discharge Appeal to appeal the decision to discharge.
12. The client has the right to retain and use approved personal possessions. The client shall be responsible for their own property and for its removal after they leave the agency within 5 days.

13. Every client can reasonably expect to obtain from the clinician, complete and current information concerning their diagnosis and recommended treatment, in language the client can reasonably be expected to understand. In instances where it is not medically advisable to give such information to the client, the information may be available to an appropriate person on the client's behalf.
14. The client has the right to reasonable privacy and private space for personal belongings. The need for reasonable privacy during visits and therapeutic intervention will be accommodated, as deemed appropriate by Revive's staff.
15. The client shall have the right of access to their own concurrent clinical record unless restricted by law. This means that the client can view their clinical file only in the presence of a clinician.
16. The client will be notified in advance when visitors are in the facility so that the client can take any necessary arrangements to protect their privacy. Visitors will be limited to designated visiting times; however, some instances may occur of visitors being in the facility outside of designated hours. In these circumstances, the best efforts will be made to notify the participants of visitors in the agency.
17. The client shall be allowed to communicate with all persons by sealed mail, and phone conversation. Any limitations on these privileges are noted in the client manual.
18. The client shall not be denied treatment solely because they have withdrawn from treatment against staff advice on a prior occasion, or because they have relapsed after earlier treatment. Additionally, the client will be free from arbitrary discharge or transfer from any of Revive's programs.
19. The client shall be allowed to engage or refuse to engage in religious worship and political activity.
20. The client has the right to know the names and professional status of staff members responsible for their care.
21. Clients shall have the right to expect reasonable continuity of care in referrals.
22. The client has the right to participate in planning their recovery program, including family involvement, discharge planning, and aftercare planning. The client will be given an *Informed Consent for Treatment* form to assist in understanding and expectations regarding treatment.
23. The client has informed consent or refusal or expression of choice regarding concurrent services and composition of the services delivery team.
24. The client has the right to expect that information contained in their clinical record will not be released without written consent, as specified in the June 9, 1987 Federal Register. A signed consent to release information form will be maintained in the client's record.
25. The client has the right to expect that all information collected by the agency for the purpose of evaluation outcome research will not include any personal identifying information and will not be released without written consent.
26. The client has access to crisis intervention services.
27. If the client demonstrates the need for special treatment or interventions involving other treatment disciplines that are not offered by Revive, the client's counselor will make appropriate referrals.
28. The client has the right to examine the results of the most recent survey of the facility conducted by representatives of Nebraska Health and Human Services.

CLIENT RESPONSIBILITIES

1. You are responsible for contributing and participating in the planning of your care and service.
2. You are responsible for treating Revive’s staff and your peers with respect.
3. You are responsible for honoring the confidentiality and privacy of all others.
4. You have the responsibility to be honest about matters relating to you as a client and to report any changes that are pertinent to your care (i.e. changes in address, legal matters, changes in income, medications, physicians, or other services).
5. You have the responsibility to refrain from discriminating against staff or peers and from using language or behavior in a manner that would imply prejudice or discrimination.
6. You have the responsibility to notify staff if you feel your rights are being violated.
7. You have the responsibility to follow the grievance procedure in making any complaint and to report to Revive’s Clinical or Executive Director any actions taken against you by a staff because of that complaint.
8. You have the responsibility to follow Revive’s guidelines and procedures affecting your care and conduct.

I have read and understand my rights and responsibilities as a client of Revive, Inc. By signing below, I confirm that I have been given a copy of these same Client Rights/Responsibilities.

Client Signature
 Copy given to client

Date

Witness

If the client remains in the program for a period of one year or more or changes level of care within Revive, these rights must be reviewed:

Client Signature
 Copy given to client

Date Reviewed

Witness

Please note Client Rights and Responsibilities are electronically signed with Revive’s Electronic Health Record, Credible.